# Hyster-Yale Group, Inc. C-TPAT Security Questionnaire

EV	<b>HYSTER-YALE</b>
	GROUP

r Na	me: Contact Name:		
s:	Contact email:		
y: Contact phone:			
	mpany C-TPAT certified or validated? Y or N SVI #		
, th	e remainder of the survey does not need to be completed. Please provide SVI # above.		
	<u>1 Physical Security</u>	Indicate	
	Do you have access controls in place to prevent unauthorized entry?	Yes or No	
		Only	
	Are all your building constructed of materials which resist unlawful entry and protect against intrusion?	Yes	No No
	Comments:		
b.	Do all your buildings have adequate locking devises on external and internal windows and doors?	Yes	No No
	Comments:	-	-
c.	Are all your facilities enclosed by fencing?	Yes	No No
	Comments:		
d.	Is adequate lighting provided inside and outside the facility at all entrances/exits, cargo handling/storage areas, fence lines,	Yes	No
		Yes	No
	and parking areas? Comments:		
	Do you have Video camera surveillance/alarm systems at all entrances to your facility as well as receiving and loading docks?	Yes	No No
	Comments:		
	Do you have 24 hr. 7-day-per-week security guards on the premises?	Yes	No No
	Comments:		
g.	Do you conduct periodic inspections of building, fencing, lighting, and gate entrances for damage or compromise?	<b>Yes</b>	No No
	Comments:		
h	Are the gates through which vehicles and/or personnel enter or exit monitored or manned?	Yes	No
	Comments:		
:		Yes	No
1.	How many gates are on your facilities? Comments:		
		Yes	No
Ι.	Is the number of gates the minimum number necessary for proper access and safety to facilities?		
	Comments:		
-	Are all locks and keys to facilities controlled by management or security personnel?	Yes	No No
	Comments:		
	Are international, domestic, high-value, and dangerous goods segregated within the warehouse by a safe, caged, or otherwise fenced-in area?	Yes	No No
	Comments:		

## 2 - Employees, Visitors, and Supplier Access Control

Do you have access controls in place for authorized entry?

a.	Do you provide a parking area for private vehicles that is separated from the shipping, loading dock and cargo areas?	Yes	No
b.	Do you require positive identification and tracking for all employees, visitors, and vendors at all points of entry?	Yes	No
c.	Do you have procedures for issuance and removal of employee, visitor, and vendor identification badges?	Yes	No
d.	Do you have procedures for the issuance, removal, and changing of access devices (e.g. keys, key cards, etc)?	Yes	No
e.	Do you have procedures to identify, challenge, and address unauthorized/unidentified persons?	Yes	No No
	Comment:		
f.	Are incoming packages and mail periodically screened before being delivered?	Yes	No No
g.	Are visitors escorted by employee or approved personal while in facilities?	Yes	No

### **<u>3 - Personnel Security</u>**

#### Do you have procedures in place to monitor personnel security?

a.	Do you conduct security awareness training and threat awareness classes?	Yes	No No
b	Do you conduct employment screening and background checks on prospective employees as allowable by law?	Yes	No
с	Are employee's references and employment history verified prior to hiring?	Yes	No No
d	Are terminated employee required to turn in there identification badges/keys?	Yes	No No
е	Are employees denied access to facilities and systems upon terminations?	Yes	No No
f	Is employment security criteria the same for everyone or is security criteria more stringent the more sensitive the employees position?	Yes	No No
g	Are periodic checks and reinvestigations performed on current employees?	Yes	No No

## 4 - Education, Training, and Awareness

## Are employeee aware and trauned in the importance of security procedures?

a.	Do you now or do you intend to have a security awareness program for employees for the recognition of internal conspiracies, maintenance of cargo integrity and identifying and addressing unauthorized access?	Yes	No No
	Comment:		
b	Do training programs offer incentives for active employee participation in security controls?	Yes	No
	Comment:		
с	Does your company have an Ethics/Business Abuse policy?	Yes	No
	Comment:		

Do you have procedures in place to protect against the introductions of unauthorized material and/or persons?

a.	Do you have a procedure in place to verify the physical integrity of the container structure prior to stuffing, including the reliability of the locking mechanisms of the doors? Do you use the 7 point container inspection? Please describe	Yes	No No
	Comment:	-	
b.	Do you have procedures stipulating how seals are controlled from the time they are picked up to affixing to loaded containers? Please describe	Yes	No
	Comment:		
c.	At point of stuffing, do you have procedures in place to properly seal and maintain the integrity of the shipping container?	Yes	No No
d.	Are designated employees only responsible for the distribution of seals?	Yes	No No
e.	Do you mark and segregate international product?	Yes	No No
f.	Do you have a designated personnel to supervise the stuffing of cargo into containers?	Yes	No No
g.	Do you have a proper storage area for empty and full containers to prevent unauthorized access?	Yes	No No
h.	Are containers being secured and sealed in accordance with US C-TPAT security procedures set forth by US Customs?	Yes	No No
i.	Does the facility apply ISO-compliant high security seals to containers at the factory?	Yes	No No
k.	How do you maintain transportation security in order to protect against the introduction of unauthorized personnel and materials?	Yes	No No
	Comment:		
١.	What is your procedure of reporting cases in which unauthorized personnel, unmanifested materials, or signs of tampering are discovered?	Yes	No No
	Comment:		
m.	Is there a procedure for neutralizing unauthorized entry into containers or container storage areas? Please describe.	Yes	No No
	Comment:		

## 6 - Procedural Security

## Do you have processes in place to ensure integrity and security of the cargo in the supply chain?

a.	Do you have processes in place to ensure that all documentation is adequate and appropriately represents the cargo being shipped?	Yes	No
	Comment:		
b.	Do you have controls to ensure safeguarding of computer system access, such as password protection and computer security training, which includes disciplinary plans for violators?	Yes	No No
	Comments:		
c.	Do you have controls in place to ensure the security of business data or other information?	Yes	No

d	. Do you conduct annual self-assessments on security controls as outlined above?	C Yes	No No
	What procedure do you have to ensure that manifests are complete, legible, accurate, and submitted in a timely manner? Please	Yes	No
е	describe.		
	Comment:		

#### 7 - Information Technology Security Do you have information technology security policies enforcement? Yes No a Do all employees that access the automated system use individually assigned accounts? Comment: Yes No Do employee's individual accounts require a periodic change of password? Please describe. Comments: Yes No Is there training in place for employees regarding security policies, procedures and standards? Please describe. Comment: No **Yes** Is there a system in place that will identify the abuse of IT including improper access, tampering or the altering of business data? Comment:: **Yes** No Are there disciplinary actions in place for employees who violate or abuse the IT system? Comment:

#### 8 - Additional Security Controls

Please describe any additional security controls that are utilized at the facility that have not been identified in the above secitons.

Survey completed by (Name/Title)	
Corporate Officer	
Date:	

Name

Title

Signature:

b.

c.

d.

е